

## Water Softener Inspection / Optimization Application Form

The Village of Twin Lakes' Wastewater Treatment Facility is required by the Wisconsin DNR to reduce the chloride concentration in the treated water leaving the facility. As part of the Village's Source Reduction Measures (SRM) plan approved by the DNR, the Village will offer a rebate for the inspection / optimization of existing water softeners in the Village.

- Rebates are available to all commercial, multi-family, and residential sewer customers in the Village of Twin Lakes. Rebates are subject to funding, please call to confirm funding available.
- Applicant must work with an approved licensed plumber or water softener provider.
- Application must be submitted with a copy of the sales receipt. The completed form along with the sales receipt needs to be returned to the Village of Twin Lakes office at 105 E. Main Street or emailed to [deputyclerk@twinlakeswi.gov](mailto:deputyclerk@twinlakeswi.gov).
- The Village of Twin Lakes reserves the right to verify that the customer is eligible before the rebate is issued. One rebate is allowed per household.
- The rebate will be in the form of a check from the Village of Twin Lakes.
- The rebates available are as follows:
  - \$50 rebate for inspection/adjustment of a water softener as part of a regular visit by a licensed plumber or water softener provider.
  - \$100 rebate for inspection/adjustment of a water softener by a licensed plumber or water softener provider.
  - \$100 rebate for re-adjustment of an optimized softener by a licensed plumber or water softener provider.
  - \$200 rebate for the replacement of a time-of-day softener with a DIR softener by a licensed plumber at a single-family residence.
  - \$300 rebate for the addition of an iron treatment filter by a licensed plumber at a single-family residence.
  - \$600 rebate for either the replacement of a time-of-day softener with a DIR softener, or the addition of an iron treatment filter by a licensed plumber at a multi-family residence, or commercial business.
  - Custom incentives for up to 10% of the cost of a commercial softener replacement or the addition of an iron treatment filter may be available. Custom incentives must be pre-approved by the Village prior to the project and salt reduction calculations will be required.

Name \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

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The following is a partial list of local cooperating partners in this program.

- Culligan Water – Burlington, WI (262) 806.7882
- Complete Water Solutions – Twin Lakes, WI (855) 787-4200
- Huemann Water Conditioning - Johnsburg, IL (815)-385-3093

**Water Softener Inspection Form  
Village of Twin Lakes, WI**

**Inspection Date:** \_\_\_\_\_

**Name of Building Owner:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Type of Unit Residential:** / Multi-Family / Commercial (circle one) \_\_\_\_\_

**Type of Softener:** Demand Initiated Regeneration (DIR) / Time of Day (circle one) \_\_\_\_\_

**Make & Model:** \_\_\_\_\_

Current Regeneration Time Setting: \_\_\_\_\_

Adjusted Regeneration Time Setting: \_\_\_\_\_

Current lbs. Salt per Regeneration: \_\_\_\_\_

Adjusted lbs. Salt per Regeneration: \_\_\_\_\_

Current Estimated Salt User Per Month (lbs/month): \_\_\_\_\_

Adjusted Estimated Salt User Per Month (lbs/month): \_\_\_\_\_